**GOS ERP EMAIL NOTIFICATIONS**

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| **Module** | **Operation** | **Trigger Click** | **Email Notification Title** | **Message** |
| **Credit** | **Loan Application** | <http://godp.co.uk:990/#/credit/loanapplication-info?passloanapplication=1071> – Save button  **Dashboard need to be updated to pending information. i.e.**   1. **Applications should be only loans that are eligibility pending.** 2. **Appraisals should be loans with pending appraisal or going through appraisal**   **Disbursements: Loans that have been approved but are yet to be disbursed.** | 1. **Customer:** Application successfully submitted 2. **Account Officer:** eligibility check pending. | 1. Your application was received and it is currently undergoing eligibility check 2. Eligibility check is pending for the following applications. |
|  |  | <http://godp.co.uk:990/#/credit/eligibility-check/3278> – Proceed to approval | 1. **Customer:** Successful Loan Application 2. **1st level reviewer (Mary):** Appraisal pending. | 1. **Customer:** Your application is successful and awaiting approval. 2. **Mary:** Appraisal is pending for the following applications |
|  |  | <http://godp.co.uk:990/#/credit/credit-appraisal> - approve | 1. **2nd level reviewer (Bade):** Appraisal pending. | 1. **Bade:** Appraisal is pending for the following applications. |
|  |  | <http://godp.co.uk:990/#/credit/credit-appraisal> - revert | 1. **One level backward:** Appraisal reverted. | Your appraisal for the following applications has been reverted. |
|  |  | <http://godp.co.uk:990/#/credit/credit-appraisal> - disapprove | 1. **Customer:** Unsuccessful Loan Applications. 2. **Account officer**: Unsuccessful Application | 1. **Customer:** Your loan application was unsuccessful. 2. **Account officer:**  The following loan applications are unsuccessful. |
|  |  | <http://godp.co.uk:990/#/credit/credit-appraisal> – approve by last person in the workflow. | 1. **Customer:** Your loan application has been approved. 2. **Final level reviewer (Bade):** Loan booking pending |  |
|  | **Offer letter generation** | <http://godp.co.uk:990/#/credit/offerletter-list> - view | 1. **Customer:** Our offer to you | 1. **Customer:**   **Dear Customer,**  Your ‘loan’ application with ABC Bank is successful, our offer to you with the terms and conditions of the loan is detailed in the attached offer letter. Kindly accept and scan back to us.  **Thanks.** |
|  | **Offer letter Review** | <http://godp.co.uk:990/#/credit/offerletterreview> - SAVE uploaded offer letter |  |  |
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